# **B2B PRIVACY NOTICE - Para Llevar Ya - Restaurante**

Effective: July 1, 2024

This privacy notice ("notice") covers the restaurants who have a business relationship with From the Restaurant, S.L., ("FTR") in their business interactions with FTR—and it also covers individual end users who use FTR's products and/or services for business purposes through our app Para Llevar Ya - Restaurante

#### What's in this notice

This notice explains how FTR and our subsidiaries and representatives ("FTR" or "we" or "us") collect, use, and share your personal data.

This notice applies to personal data we have about you that identifies, relates to, describes, can be associated with, or could reasonably identify you as an individual, in the context of your business interactions with FTR.

This notice does not apply to data that is not personal, like anonymous, de-identified, or aggregated data (for example, summary statistics), even if it comes from personal data.

# How we collect personal data

We collect personal data about you in several primary ways:

- Directly from you when you engage with us in a business capacity.
- Automatically from your use of our products and services, like data associated with using the tablet we provide to you.

# What data we collect - Data you provide directly to us

• Information you choose to provide when you contact us.

# Personal data we collect automatically

- Unique identifiers, such as IP address or device fingerprints.
- App activity, other app performance data.

#### How we use your data

We collect personal data for the following purposes:

- In connection with analytics, to provide the products and services requested by the account owner, and to perform our contractual obligations to you or the organization you work for (*e.g.*, app functionality).
- To communicate with you about the services or products your organization uses.
- To detect and help protect against security incidents and illegal, fraudulent, or unauthorized activities; investigate suspicious traffic, cybersecurity threats or vulnerabilities, complaints, and claims; authenticate your credentials for account access and information and provide other security protections.
- To facilitate or verify the appropriate calculation of taxes, fees, or other obligations due to local, state, or federal government requirements.
- To enforce our policies, terms and conditions, or other agreements.
- To provide technical support and customer service.
- To comply with, defend, pursue, and enforce applicable legal and regulatory obligations and respond to governmental requests.

# When we disclose your data

We do not sell your personal data covered by this notice and do not share user data with other companies or organizations. FTR doesn't knowingly collect the personal data of children under 16.

# How we protect your data

We use administrative, technical, contractual, and physical safeguards designed to protect your data. For example, data is encrypted in transit and your data is transferred over a secure connection. However, we can't guarantee our safeguards will prevent every unauthorized attempt to access, use, or disclose personal data.

# What are your data protection rights?

We would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

**The right to access** – You have the right to request copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that we correct any information you believe is inaccurate. You also have the right to request we complete the information you believe is incomplete. The right to erasure – You have the right to request that we erase your personal data, under certain conditions.

**The right to restrict processing** – You have the right to request that we restrict the processing of your personal data, under certain conditions.

**The right to object to processing** – You have the right to object to our processing of your personal data, under certain conditions.

**The right to data portability** – You have the right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.

In some cases, your request may be rejected if you request that data necessary to comply with legal obligations be deleted. If you make a request, we have one month to respond to you.

If you believe that your rights have been neglected by our organisation, you can file a complaint with the Spanish Data Protection Agency (www.agpd.es).

If you would like to exercise any of these rights, please contact us at our email: support@parallevarya.com

Or write to us: c/o Regus Maria de Molina, 8th floor Maria de Molina 39, Madrid, Comunidad de Madrid, 28006, Spain

Online litigation. In accordance with the provisions of Art. 14.1 of Regulation (EU) 524/2013, the following electronic link to the online dispute resolution Sites is made available to consumers: <a href="http://ec.europa.eu/consumers/odr/">http://ec.europa.eu/consumers/odr/</a>

#### CHANGES TO THIS PRIVACY POLICY

This Privacy Policy is effective as of the date stated at the top of this Privacy Policy. We may change this Privacy Policy from time to time, and may notify you of such changes (*e.g.*, posting any changes on the Sites, e-mailing you, or prompting you via a popup). By accessing the app after we notify you of such changes to this Privacy Policy, you are deemed to have accepted such changes. Please refer back to this Privacy Policy on a regular basis.